

FREQUENTLY ASKED QUESTIONS

Last updated
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HOW DO I MAKE A FORM APP?

How do I create the form App (i.e. step 1)? >

Simply select a form plugin from the list of available plugins and configure some basic details, such as name and icon.

How do I build the form App (step 2)? >

You can choose from a list of available fields for your form, including mobile-specific fields such as Camera, GPS Location or Signature. You can group fields or rearrange them as you want.

How do I publish the form App (step 3)? >

Juto makes it easy to publish to the App stores. Configure your App details such as description, category and icon in just a few steps and we'll take it from there.

SUPPORT

Is there any help available if I can't make the form App work? >

Please contact us ([contact.html](#)) and make sure to provide us with your username. Highlight the issue you're experiencing and we will be get in touch with you as soon as possible.

PRICING

What is the App submission fee? >

We charge a submission fee of \$199.00 AUD to submit your App to Android's Google Play Store and Apple's App Store.

If I cancel a service and reinstate it later, is the App submission fee payable again? >

Your subscription (renewable monthly) is valid up until it expires and is required for your App to be hosted on our system. It is separate from the submission fee, which is payable every time you submit an App to the App Stores.

MY ACCOUNT

My login isn't working



Check the username you've used to login. Your username is the email address you've used to create your account, e.g. user@domain.com.

You can try to reset your password (<https://app.ju.to/forgot-password>). Click on 'Forgot your password' and a reset link will be sent to the email you used to create your account.

If the 2 steps above did not work, contact us directly (<contact.html>) and provide us with the email address you have given us when creating your account.